



Alex Kelly Ltd

Complaints form

*How to contact us if you have a
concern or complaint*

*At Alex Kelly Ltd we take all concerns and complaints very seriously. This is so
that we can achieve the highest level of service possible for all the people
who use our service, including their families and carers.*

IF YOU HAVE A CONCERN OR

COMPLAINT -

YOU CAN:

Speak to a member of staff.

Telephone us on: 02380 987134.

E mail: alex@alexkelly.biz or brian@alexkelly.biz

Or complete the form overleaf:



What is your concern or complaint?

So we can contact you. Please provide your name and preferred contact details:

Name:

Telephone number:

Email address:

Home address:

Please return completed form to:

Alex Kelly Ltd.

Fleming house,

Alma road,

Romsey,

Hampshire,

SO51 8ED.